

Christopher Rodelo-Cazares

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Education

Chaffey Community College
Cal State Long Beach

8/11/23-12/12/25
Currently Attending

· Relevant Coursework: CAD for Interiors, Drafting for Interiors, Quick Sketch/Interior designer

Experience

Starbucks Coffeehouse

Pomona, CA

Barista

January 2021 - Present

- Fostered customer loyalty by personalizing service, resolving issues, and consistently delivering the branded customer experience.
- Mentored new hires by demonstrating technical procedures and instilling core company values.
- Coordinated with shift supervisors to manage inventory levels, streamline restocking processes, and ensure efficient shift handovers.

McDonalds

Montclair, CA

Manager

November 2017 - March 2020

- Supervised and motivated a team of 12 employees per shift, driving operational efficiency and delivering high-level customer service.
- Trained new hires and coached team members to enhance performance, reinforce brand standards, and support continuous improvement.
- Directed daily operations, including food safety protocols, facility cleanliness, inventory management, and shift scheduling.

Projects

ID 27 We Work Commercial Project

- Executed the development and presentation of a concept commercial space.

ID 27 Resident Project

- Executed the development and presentation of a concept residential home.

Skills

Hard Skills: AutoCAD, Revit, SketchUp, Adobe Photoshop & Illustrator, Hand Drafting & Rendering, Powerpoint, Excel, Word/Docs

Soft Skills: Problem Solving, Collaboration, Project Management, Communication (Bilingual), Adaptability, Critical Thinking, Leadership, Time management, Customer Focus.